

IPM	Institutional Performance Measures		3-Year Benchmark Average
	STUDENT SUCCESS		
1	Retention Rate (FTFT)	The percentage of FTFT students who re-enrolled the next fall term.	45.1%
	Retention Rate (FTFT) Remedial Students	The percentage of FTFT remedial students who re-enrolled the next fall term.	43.5%
2	Retention Rate Ranking Among Arkansas 2-Year Institutions	Comparison of Retention Rates of FTFT among the 22 Arkansas 2-year institutions.	17th (AY13)
3	Retention Rate (Total)	The percentage of total UACCH students who re-enrolled the next fall term.	38.5%
4	Remedial Progression Rate	Based on enrollment not placement.	
	English	Success rate by course and percentage completion at next level.	By Course Spring 2014-43.2% Next Level TBD
	Math	Success rate by course and percentage completion at next level.	By Course-Spring 2014-38.7% Next Level TBD
	English	Percentage who complete remedial requirements within one year.	TBD
	Math	Percentage who complete remedial requirements within one year.	TBD
5	Graduation Rate	Percentage of FTFT who graduated within three years (150% of normal time). Current year statistics.	17.4% (Below State Avg.)
	Graduate Rate of Remedial Students	Percentage of FTFT who graduated within three years (150% of normal time). Current year statistics.	13th (AY11)
6	Graduation Rate Ranking	Out of the 22 Arkansas two-year colleges, where does UACCH rank. Prior year rankings published.	13th (AY11)
7	Graduation Rate Ranking Among IPEDS Peer Institutions	Comparison of Graduation Rates of FTFT among IPEDS Peer Institutions.	Slightly lower than Peer for Fall 2009 cohort

	Number of degrees awarded	Number of degrees and certificates awarded compared to IPEDS Peer institutions.	Above Peer at all three levels
8	Course Success Rate	Percentage of students who successfully complete non-remedial courses.	Spring 2014-74.8%
	Course Success Rate (Remedial)	Percentage of students who successfully complete remedial courses.	Spring 2014-38.2%
9	Course Success Rate Ranking (non-remedial)	Out of the 22 Arkansas two-year colleges, where does UACCH rank.	18th (AY13)
	Course Success Rate Ranking (remedial)	Out of the 22 Arkansas two-year colleges, where does UACCH rank.	20th (AY13)
10	Graduate Survey	Survey of students graduating academic year.	TBD
11	CCSSE Survey Analysis	Analysis of questions related to Active & Collaborative Learning and Academic Challenge. Only reported on CCSSE years and reported in January.	Identified areas to seek possible opportunities
12	Distance Delivery Success	Success rate of students in courses that are distance delivery.	68.4% (traditional classroom success 73.6%)
IPM		ACCESS	
13	Annual Headcount	Annual unduplicated headcount for credit courses. This includes analysis comparing terms (ex. Fall to Fall, Spring to Spring, etc.).	Fall 2012 to 2013-down 6% Annual -1.6%
14	Annual SSCH/FTE	Annual full-time equivalent student enrollments (FTE's) for full-time, part-time and summer session students are calculated by dividing the total un-weighted annual credit hour enrollment by 30. This will also include a comparison by terms (Fall to Fall Spring to Spring, etc.). The term FTE calculation is based on a divisor of 15.	Annual FTE AY2013-AY2014 -0.3%
15	High School Penetration Rate	Percentage of college-going rates by high school in the UACCH service area that attend UACCH.	57.4%

16	Headcount by Campus and Total	Headcount for the Hope campus and headcount for the Texarkana Campus and total headcount.	Total Fall 12-Fall 13 -2.4% UACCH Texarkana Fall 12-Fall 13 +35%
17	Percentage Student Headcount by Age	Traditional vs. Non-traditional	
18	Traditional (24 and under)	Fall unduplicated headcount of traditional age students (excluding High School students).	63.8%
19	Non-traditional (25 and over)	Fall unduplicated headcount of non-traditional age students.	36.2%
20	Percentage Student Headcount by Ethnicity	Headcount by Ethnicity (Diversity)	55.7%/44.3%
21	Courses by Department	Number of courses offered by department.	T&I-33 Business-43 Industry-3 Humanities-223 Health Prof.-42
22	SSCH/FTE by Department	SSCH/FTE generated by department.	T&I-1318 Business-1925 Industry-90 Humanities-8796 Health Prof.-1955
23	Enrollment is Distance Learning	Enrollment in classes taught via Distance Delivered methods	
	Headcount in Online Courses	Headcount in online courses by term.	Increased 3.8%
	Headcount in Hybrid Courses	Headcount in blended (hybrid) courses by term.	Decreased 57.0% (hybrid class offerings decreased by 45.8%)
	Headcount in CIV Courses	Headcount in courses offered via CIV (site-to-site broadcast).	Decreased 13.0%

24	Headcount in Concurrent High School Courses	Headcount in concurrent high school courses by term.	Increased 167.7%
25	Student Satisfaction Survey	Survey covering all aspects of the students' life and interaction at UACCH. Conducted in Spring and reported in January.	Complete Spring 2014
26	CCSSE Survey Analysis	Analysis of questions related to Student Effort & Student-Faculty Interaction. Only reported in CCSSE years and reported in January.	Identified areas to seek possible opportunities
IPM AFFORDABILITY			
27	Tuition and Fees	Rank among Arkansas two-year colleges (1 as highest and 22 as lowest).	TBD
	Tuition and Fees Comparison	Tuition and Fees compared to IPEDS Peer institutions.	Lower than Peer for past 4 years
28	Affordability	Annual tuition and fees for full-time student (30 credits) divided by annual average (per capita) household income for service area.	13.0%
	*Average annual household income obtained from U.S. Census Data.		
IPM HUMAN CAPITAL			
29	Full-Time Faculty Fall Load	Percentage of fall courses taught by full-time faculty.	14.0%
30	Student Ratios	Student/Faculty ratio.	19.1
31	Overload percentage	Percentage of faculty carrying overloads receiving pay	70.0%
32	Faculty salary range	Faculty salary range compared to state averages for same positions.	\$24,999-\$84,999
33	Percentage Faculty/Staff Headcount by Ethnicity	Diversity	
	Full-Time Faculty Ethnicity	Percentage of Fall full-time faculty.	44.0%
	Part-Time Faculty Ethnicity	Percentage of Fall part-time faculty.	56.0%
	Staff Ethnicity	Percentage of annual staff by ethnicity.	25.0%
34	Employee Satisfaction Survey	Survey of employee satisfaction geared to coincide with the areas covered in the CCSSE survey.	TBD
IPM RESOURCES			
35	Revenue by Source - Operating Budget		

	Tuition	Tuition revenue as percentage of total operating budget.	30.0%
	State Financial Aid	State aid as percentage of total operating budget.	20.0%
	Federal Financial Aid	Federal aid as percentage of total operating budget.	40.0%
36	Expense to Educate Students	Operating expenditures divided by Instruction/Academic Support expenditures.	14868851/4584989 3.24
37	Cost per FTE Student	The cost per FTE student is calculated by dividing the total educational and general expenditures by the full-time equivalent enrollment.	\$20,286
38	CCSSE Survey Analysis	Analysis of questions related to Support for Learners.	Identified areas to seek possible opportunities
IPM	FACILITIES		
39	Classroom Utilization	Breakdown of classroom utilization from fall to fall.	TBD
40	Additional Facilities by Campus	Analysis of classroom utilization for fall terms to identify possible facility needs.	Identified areas to seek possible opportunities